



Welcome To **WAFLE HOUSE**®

We welcome everyone, every day -
including Thanksgiving, Christmas and New Year's.



HOUSE RULES

- Please **SEAT YOURSELF** unless a host or hostess is on duty.
 - We will try to accommodate everyone's seating preference. In doing so, you may not always be seated on first-come basis. Please ask for help being seated if necessary.

- **BOOTHS ARE DESIGNED FOR TWO OR MORE** people to help accommodate larger parties.
 - When dining by yourself, please consider sitting at a counter seat to help everyone get a seat as soon as possible.

- Please **BE CONSIDERATE** of other hungry Customers who are waiting to be seated.
 - If you are seated at a counter, we may ask you to slide down to seat a party together.
 - If you are not dining or are finished dining, we may ask you to sit in a waiting chair to seat waiting Customers.

- Our food is **COOKED TO ORDER** and some items may take a little longer than others. Someone who comes in after you may get their food first if their meal takes less time to prepare.

- Please **PAY AT THE REGISTER** – not at your seat. We will not automatically charge gratuity or ask Customers to prepay for dine-in meals.

- For **TO-GO ORDERS**, please **PLACE, PAY FOR AND PICK UP AT THE REGISTER** or **PLACE ONLINE** (where available). Customers may not be able to place TO-GO Orders at this location at certain times and/or in person. Service and other fees will be added to To-Go orders—ask your server or see Unit signage.

- We **DO NOT DISCRIMINATE** against Customers or Associates based on race, color, religion, age, gender, national origin, pregnancy, disability, sexual orientation, gender identity, genetic information, military service or other protected status.

- We **DO NOT TOLERATE** sexual, racial or other unlawful harassment of any Customer or Associate.

- We **DO NOT ALLOW** threatening, obscene, unsafe or offensive behavior, comments, jokes or clothing.

- We **DO NOT ALLOW** alcohol or non-prescribed drugs on our premises.

- We **DO NOT ALLOW** purposeful efforts to interfere with our Customer Service.

If safety is ever in jeopardy, police will be called. Some examples are:

- **THREAT** of violence

- Any aggressive or threatening **BEHAVIOR**

- Intentional **DESTRUCTION** of property

- **DISRUPTIVE** behavior of a Customer in violation of these "House Rules" including:

- Continued **OFFENSIVE**, abusive or obscene behavior after being asked to stop
- **FIGHTS** or physical altercations
- **REFUSAL** to calm down & leave after being asked to do so
- **LOITERING** on the property and refusing to leave after being asked to do so
- Purposely **INTERFERING** with our ability to serve our Customers in a safe and timely manner

Tell us about your visit!
Please scan the QR code to share your experience.
www.wafflehouse.com/contact



UNIT#